

Smart Conditional Logic

Blue Form Builder plugin

User Guide

Version 1.0

Table of Contents

I) Introduction.....	2
II) Where to Find Plugin.....	3
III) How to Use.....	4
1. Conditions.....	5
2. Actions.....	9
a) Show fields.....	10
b) Hide fields.....	12
c) Send email to.....	13
d) Redirect to.....	14
d) Set value of.....	14
IV) Example.....	16
1. Show fields.....	16
2. Hide fields.....	19
3. Send email to.....	21
4. Redirect to.....	23
5. Set value of.....	25
V) Conditional Logic with Special Fields.....	26
1. Multiple Choice fields (or elements).....	26
2. Subscribe field.....	28
3. Toggle field.....	30
4. Single Checkbox field.....	31
5. Star Ratings field.....	32
6. Fields with no label.....	33
VI) Support.....	37

I) Introduction

Smart Conditional Logic is a plugin of **Magento 2 Blue Form Builder**. After installation, it will be integrated with existing Blue Form Builder extension on your website.

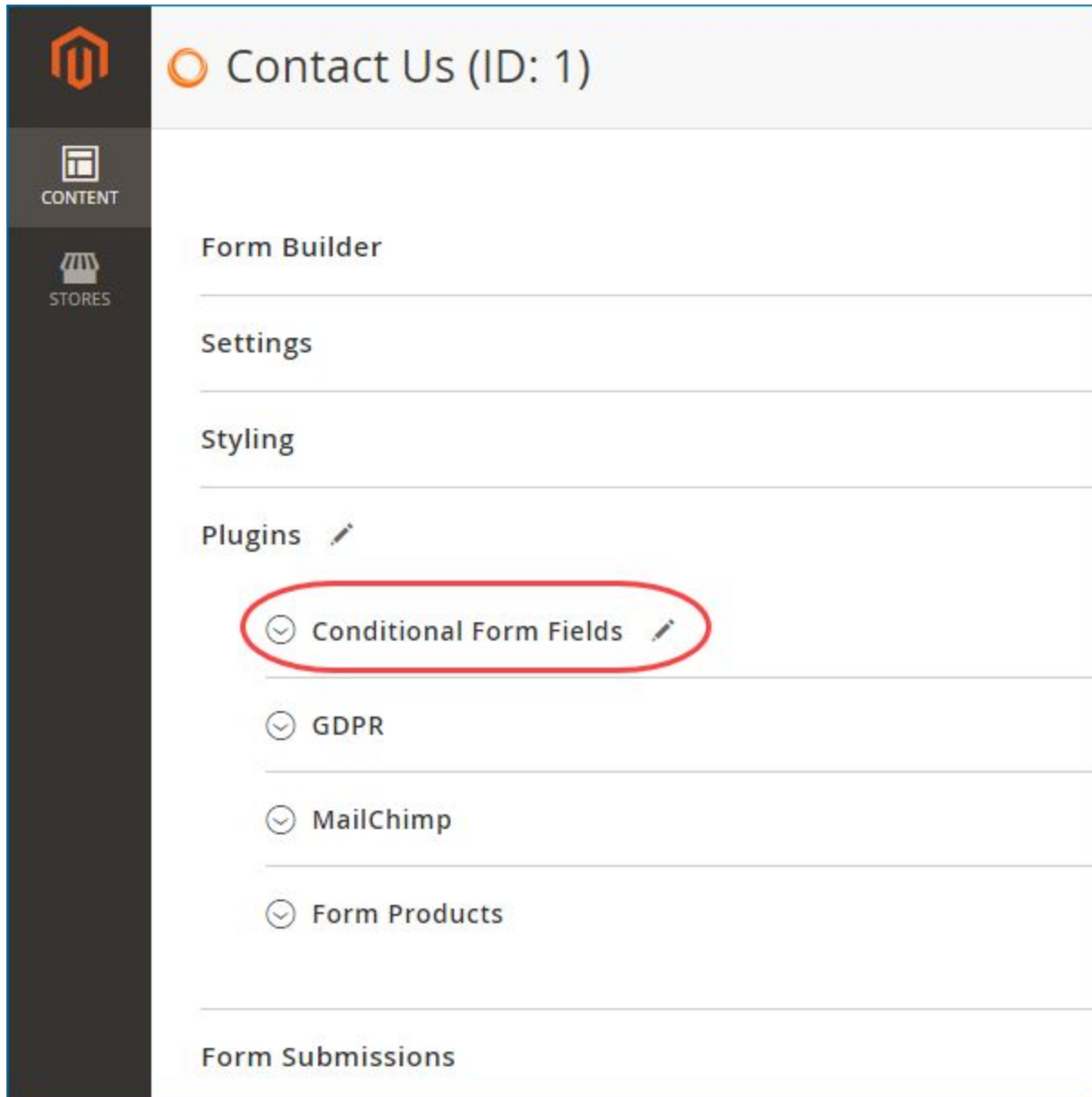
Smart Conditional Logic ensures that your forms are smart, relevant and effective, save you and your users time and collect the data you want. With this feature, your forms will dynamically change based on what customers fill out.

You can use **Smart Conditional Logic** plugin to:

- Show/hide fields
- Send emails to right people in your company
- Redirect to another page after form submission
- Set value of other fields

II) Where to Find Plugin

After installing our plugin, you can find it in the settings of every form. Open a form's settings. Then click on "**Plugins**" tab. You will see the plugin in **Conditional Form Fields** tab.



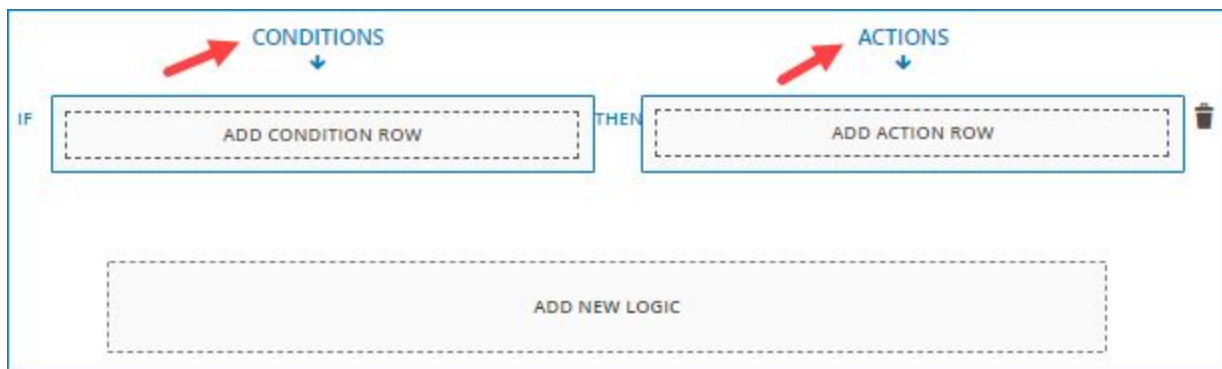
III) How to Use

Now that you've found the plugin, click to open **Conditional Form Fields** tab:



Click on **ADD NEW LOGIC** to add a new conditional logic. There are two columns:

Conditions and **Actions**.



You can add more conditional logics by clicking **ADD NEW LOGIC** or delete a logic by clicking the recycle bin icon.

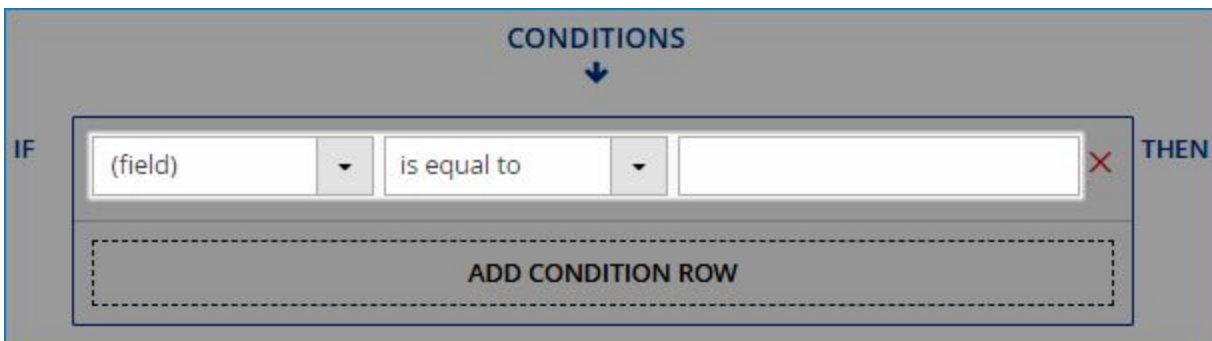
1. Conditions

In this column, you set the conditions for an action to happen.



The interface shows a box labeled "CONDITIONS" with a downward arrow. Below it, on the left, is the word "IF". To the right of "IF" is a dashed rectangular box containing the text "ADD CONDITION ROW".

- Click on **ADD CONDITION ROW** to add a new condition. Then you will see this:



The interface now shows a condition row. On the left is "IF". To its right is a form field containing "(field)" with a dropdown arrow. Next to it is a dropdown menu showing "is equal to". To the right of this is another empty form field. To the far right of this row is a red "X" icon and the word "THEN". Below this row is a dashed box with the text "ADD CONDITION ROW".

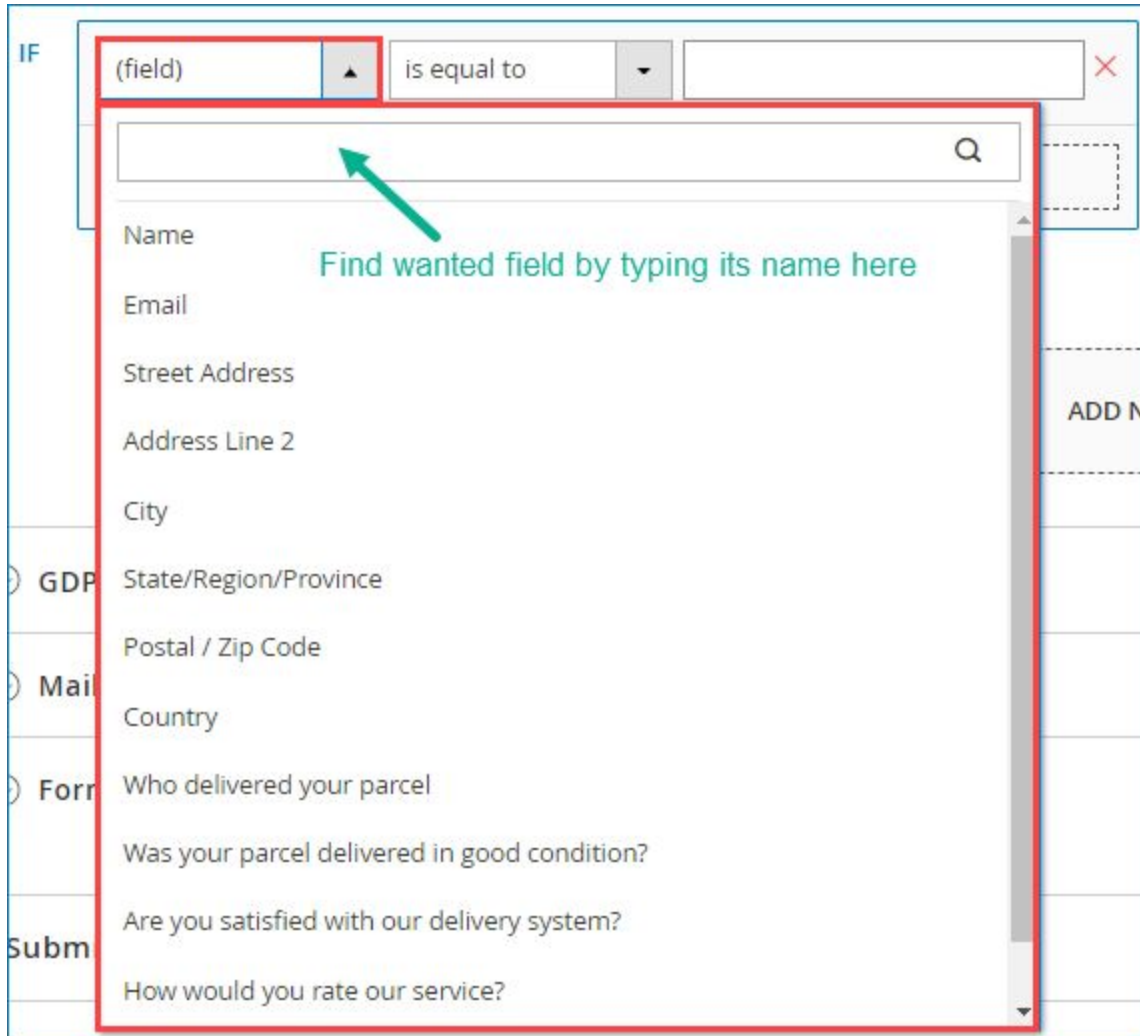
- You can add more conditions by clicking **ADD CONDITION ROW** or delete a condition by clicking the red cross icon.



This image shows the same interface as the previous one but with annotations. A green arrow points to the red "X" icon with the text "Delete a condition" above it. Another green arrow points to the "ADD CONDITION ROW" text in the dashed box below with the text "Click here to add more conditions" below it.

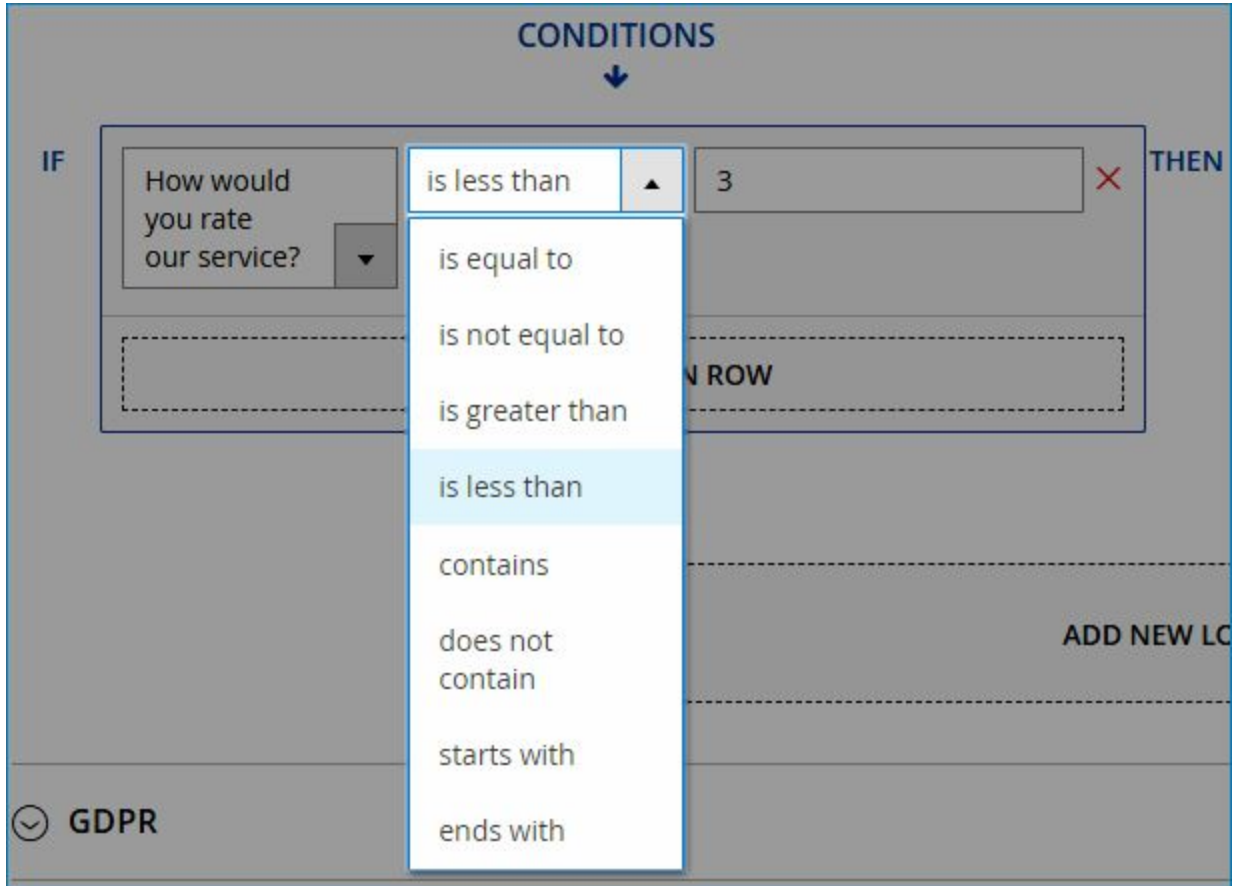
- + In the first field, you will select the form field you want to make conditional from a drop-down menu. The form fields in the drop-down menu are listed by label (that

you decide in their settings) and ordered based on their order in the form. You can find your desired fields quickly by typing their names in the search box (with spyglass icon) at the top of the drop-down menu.

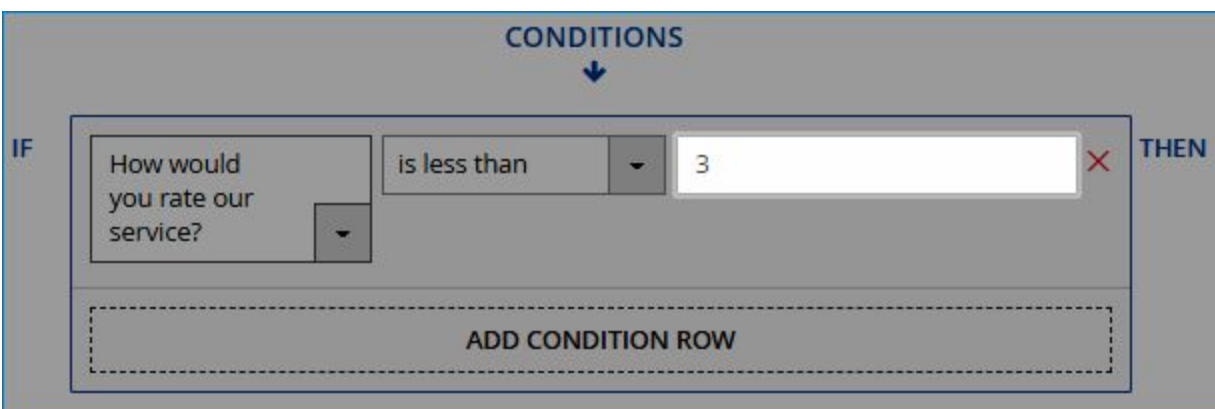


The screenshot shows the 'IF' condition configuration interface. At the top, there is a search box with a spyglass icon. Below it, a list of fields is displayed, including Name, Email, Street Address, Address Line 2, City, State/Region/Province, Postal / Zip Code, Country, Who delivered your parcel, Was your parcel delivered in good condition?, Are you satisfied with our delivery system?, and How would you rate our service?. A green arrow points to the search box with the text 'Find wanted field by typing its name here'.

- + The second field consists of all conditions that you can apply. Click on the drop-down button to see a drop-down list containing these conditions.



- + The last field is where you enter a value for the condition:



- If you add another condition, you will see the word **AND** between two conditions. Click on it and a drop-down menu will appear containing 2 options "And" and "Or".

CONDITIONS
↓

IF

How would you rate our service? ▼

is less than ▼ 3 ✕

And ▼

And

Or

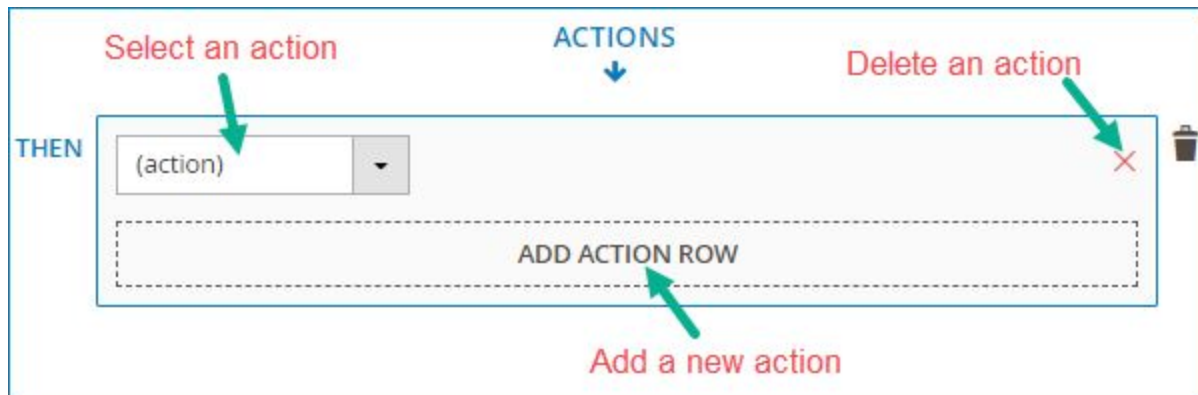
ADD CONDITION ROW

THEN

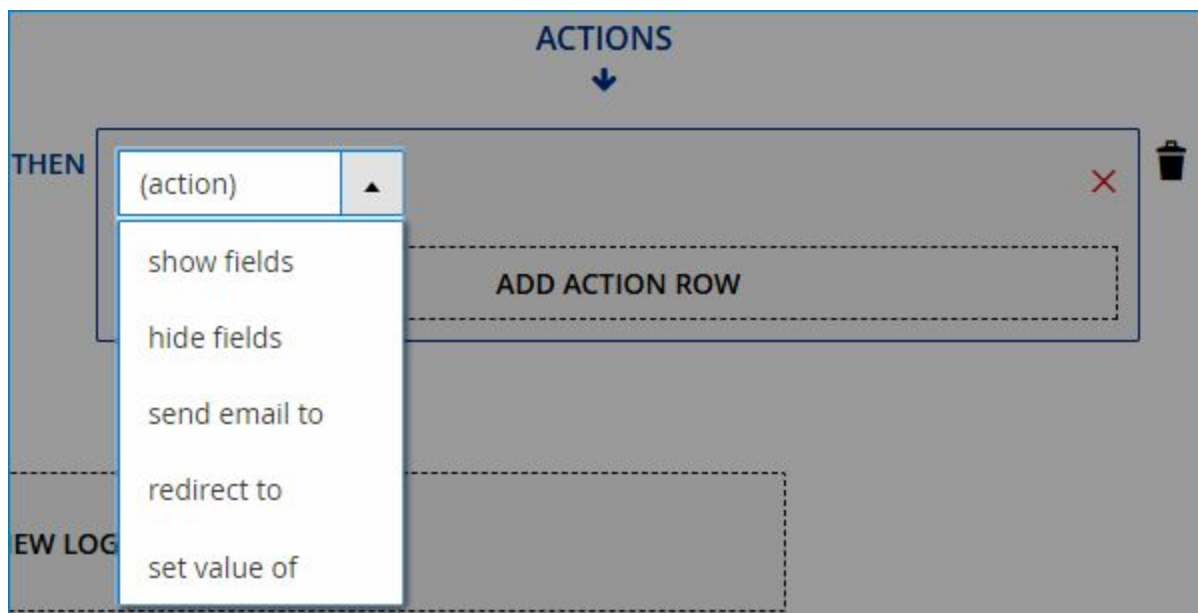
- + Select “And”: an action will happen only if all the conditions are fulfilled.
- + Select “Or”: an action will happen if any of the conditions are fulfilled.

2. Actions

- In this column, you will decide an action to happen under specific conditions you've set.
- Click **ADD ACTION ROW** to add a new action. You can add as many actions as you want. Or delete an action by clicking the red cross icon.

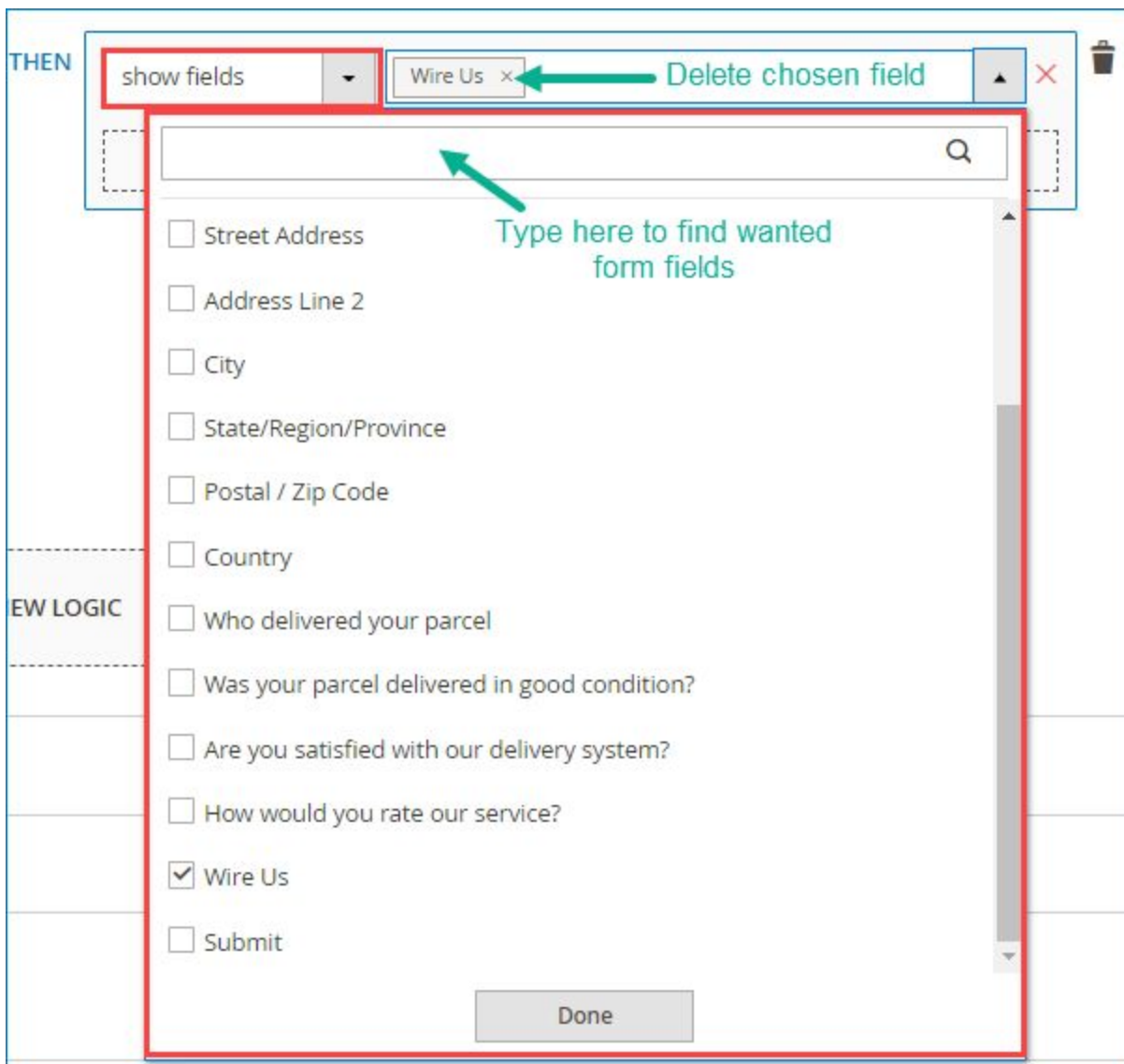


- Select the action you want to apply from the drop-down menu. There are 5 actions as follows:



a) Show fields

- This action allows showing certain field(s) if the conditions are met.
- Select the fields you want to show by ticking the checkboxes next to the field names in a drop-down list. The form fields are listed by label and ordered based on their order in the form. You can select multiple fields at the same time. Or find your wanted fields quickly by typing their names in the search box (with spyglass icon) at the top of the drop-down menu. You can delete a form field by clicking the cross icon next to the field name.



THEN

show fields

Wire Us x Delete chosen field

Type here to find wanted form fields

☐ Street Address

☐ Address Line 2

☐ City

☐ State/Region/Province

☐ Postal / Zip Code

☐ Country

EW LOGIC

☐ Who delivered your parcel

☐ Was your parcel delivered in good condition?

☐ Are you satisfied with our delivery system?

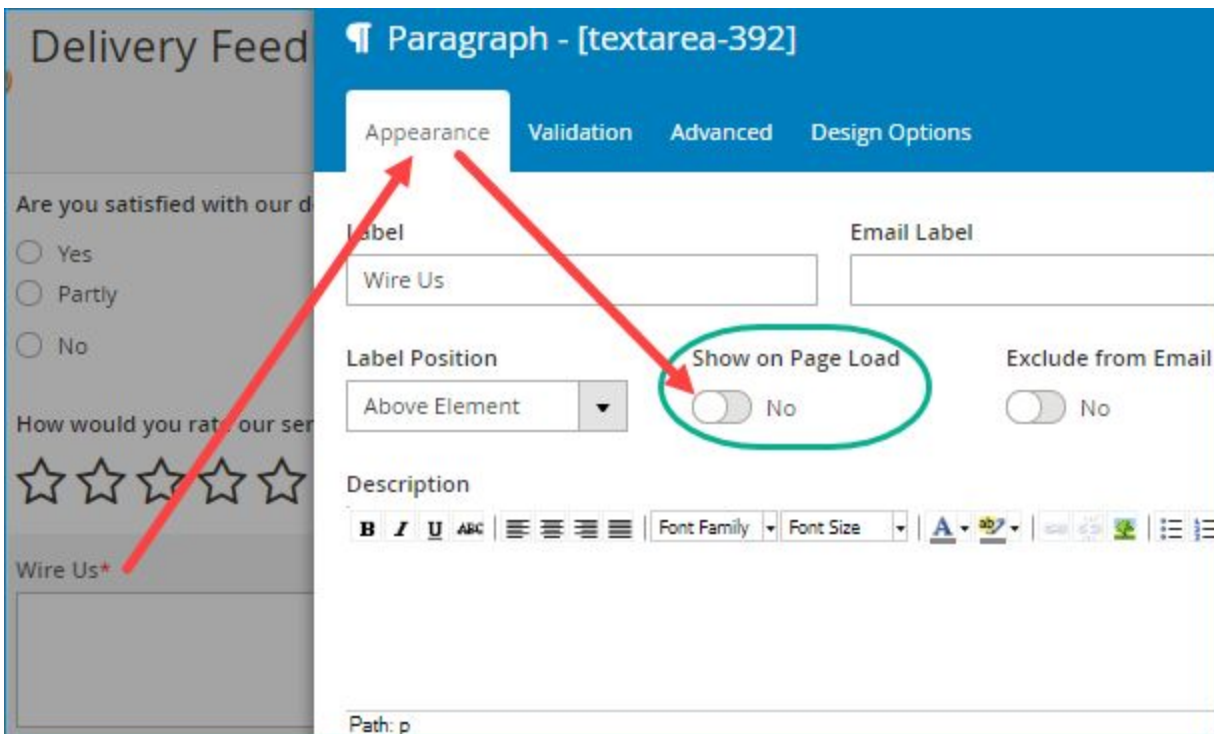
☐ How would you rate our service?

☒ Wire Us

☐ Submit

Done

Note: For this action to happen, you first need to hide the fields you want to show from the frontend form. It means that customers can not see these fields on the frontend. To do that, open the **Form Builder** tab, click on your wanted field to open its settings (in the below image, we will hide “Wire Us” field). In the **Appearance** tab, you will see the toggle button “Show on Page Load”. Turn off the button to hide the field from the frontend form. Do the same with other fields you want to hide.

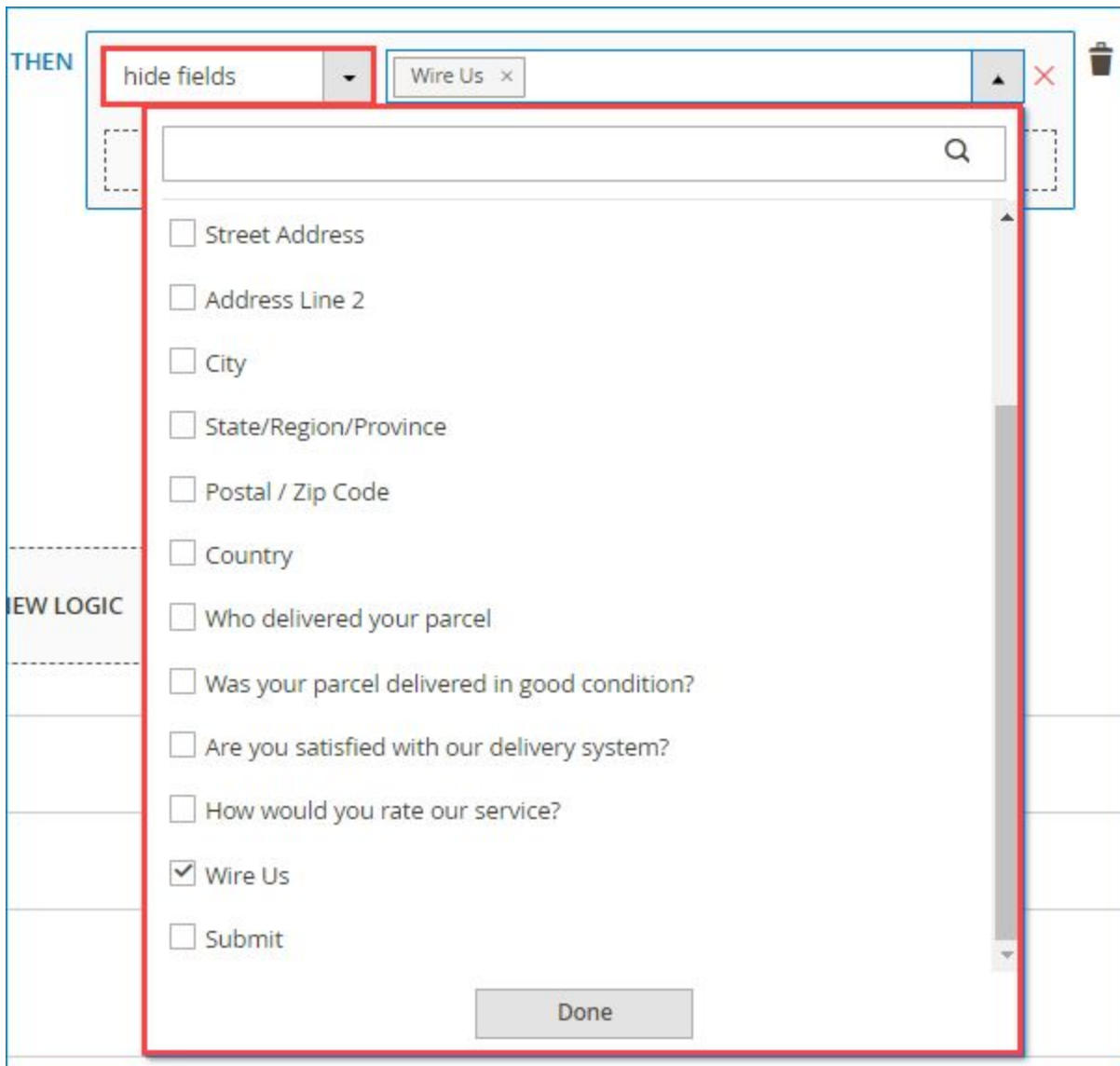


After saving, you will see the hidden icon on the top right corner of the form field:



b) Hide fields

- Hide certain field(s) if the conditions are met.
- Select the fields you want to hide by ticking the checkboxes next to the field names in a drop-down list. The form fields are listed by label and ordered based on their order in the form. You can select multiple fields at the same time. Or find your wanted fields quickly by typing their names in the search box (with spyglass icon) at the top of the drop-down menu. Delete a form field by clicking the cross icon next to the field name.



The screenshot shows the 'THEN' rule configuration interface. A red box highlights the 'hide fields' dropdown menu, which is open. The menu contains a search bar with a magnifying glass icon and a list of form fields with checkboxes. The 'Wire Us' field is selected with a checkmark. A 'Done' button is at the bottom of the menu. The background shows a table with columns 'THEN' and 'NEW LOGIC'.

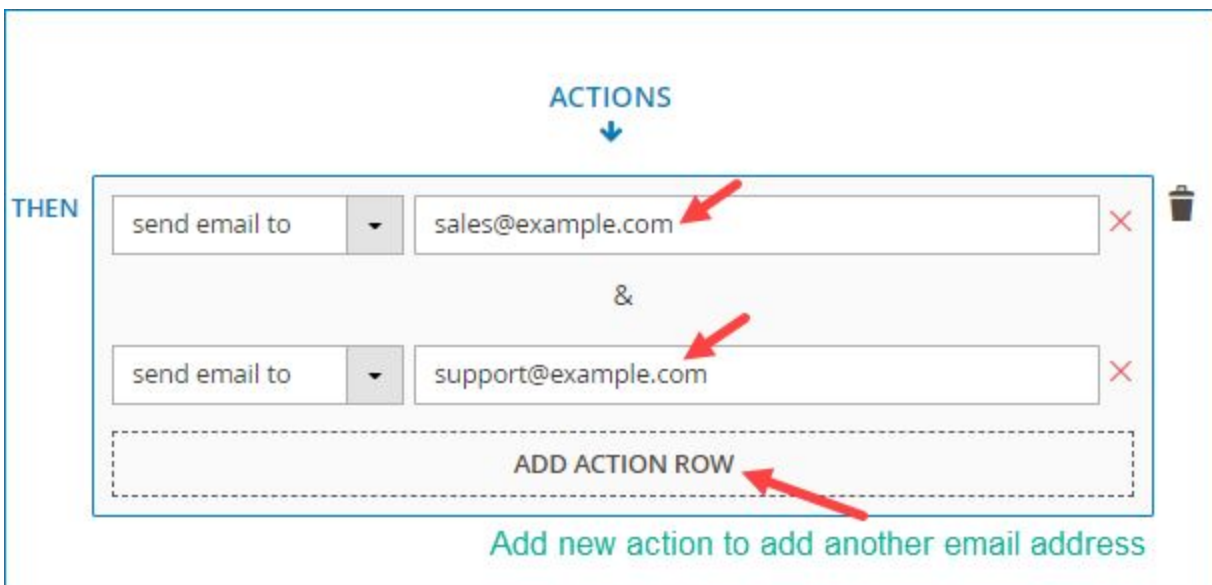
THEN	NEW LOGIC
hide fields	

☐ Street Address
☐ Address Line 2
☐ City
☐ State/Region/Province
☐ Postal / Zip Code
☐ Country
☐ Who delivered your parcel
☐ Was your parcel delivered in good condition?
☐ Are you satisfied with our delivery system?
☐ How would you rate our service?
☒ Wire Us
☐ Submit

Done

c) Send email to

- If certain conditions are met, notification emails will be sent to specific email addresses in your company after a customer submits the form.
- If you select this action, a blank field will show up where you will enter your wanted email address. Note that you can enter only one email address in this field. If you want to add another email address, you need to add a new action.



ACTIONS

↓

THEN

send email to ▼ sales@example.com ✕

&

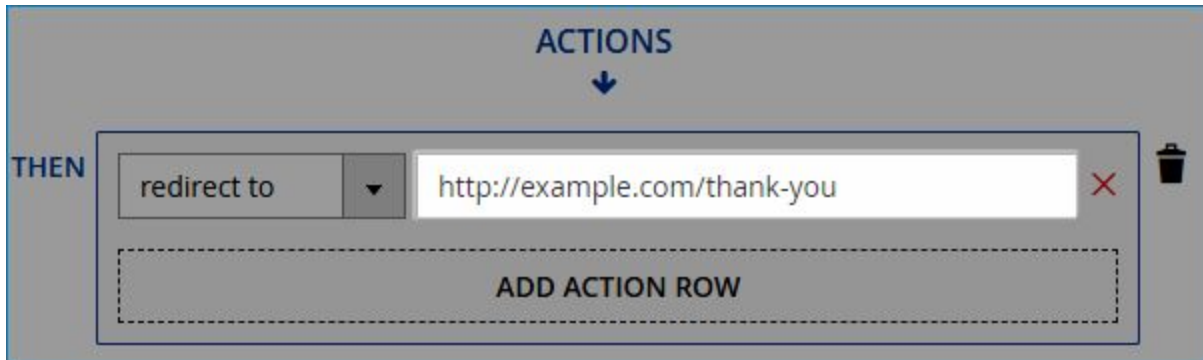
send email to ▼ support@example.com ✕

ADD ACTION ROW

Add new action to add another email address

d) Redirect to

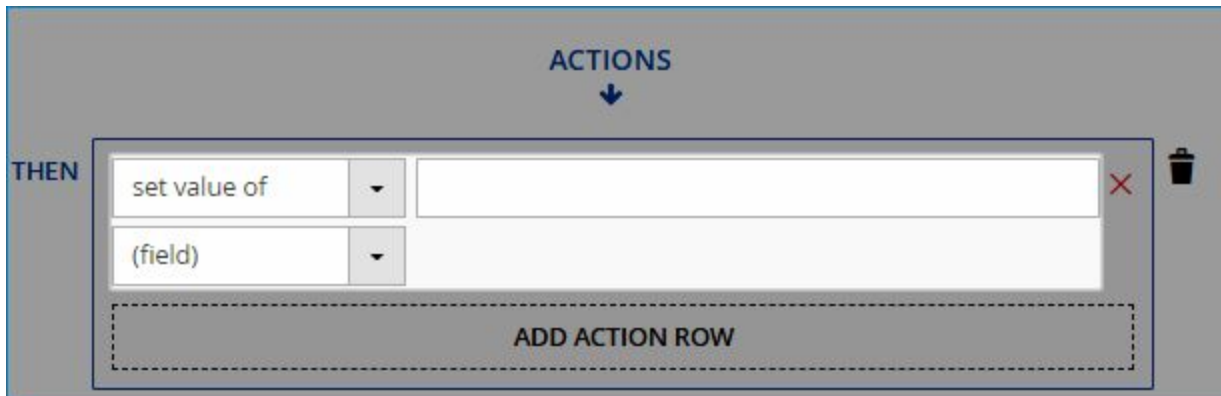
This allows you to redirect customers to any desired page after form submission. If you select this action, a blank field will show up where you will enter the page URL.



The screenshot shows a configuration interface for actions. At the top, the word "ACTIONS" is displayed with a downward arrow. Below it, a "THEN" section contains a dropdown menu with "redirect to" selected. To the right of the dropdown is a text input field containing the URL "http://example.com/thank-you". To the right of the input field is a red "X" icon and a trash can icon. Below the input field is a dashed box labeled "ADD ACTION ROW".

d) Set value of

Based on what customers input in the form, specific fields will be automatically filled with the values you've already set in the backend. When selecting this option, you will see this:



The screenshot shows a configuration interface for actions. At the top, the word "ACTIONS" is displayed with a downward arrow. Below it, a "THEN" section contains two dropdown menus. The first dropdown menu has "set value of" selected, and the second dropdown menu has "(field)" selected. To the right of the second dropdown menu is a text input field. To the right of the input field is a red "X" icon and a trash can icon. Below the input field is a dashed box labeled "ADD ACTION ROW".

- + Select the field you want to be automatically filled out in a drop-down menu containing all the form fields. The form fields are listed by label and ordered based on their order in the form. You can find your wanted fields quickly by typing their names in the search box (with spyglass icon) at the top of the drop-down menu.

ACTIONS
↓

THEN

set value of ✕

(field) ▲

Q

Find wanted field by typing its name here

Name
 Email
 Street Address
 Address Line 2
 City
 State/Region/Province
 Postal / Zip Code
 Country
 Who delivered your parcel
 Was your parcel delivered in good condition?
 Are you satisfied with our delivery system?
 How would you rate our service?

VIEW LOG

- + Enter a value for the chosen field in the blank field (the field in the red rectangle in the below image):

THEN

set value of ✕

(field) ▼

Enter field value here

ADD ACTION ROW

IV) Example

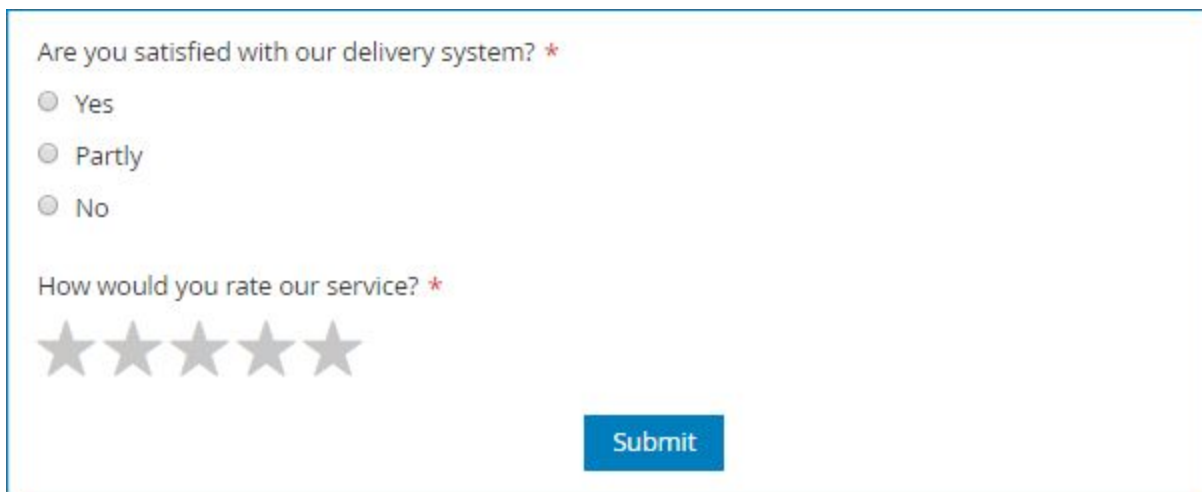
1. Show fields

- We will take a delivery feedback form as an example for this action (This is one of our form templates, so you can follow this [link](#) to have a more intuitive view). In this form, there is a field named “How would you rate our service?”, below are 5 stars for customers to rate. The conditional logic we want to use here is that if customers select fewer than 3 stars, the “Wire Us” field will be displayed to ask for further explanations.

- For the conditional logic to happen, follows these steps:

+ Step 1: Hide “Wire Us” field from the form on frontend

In order for the “Wire Us” field to show up when users select fewer than 3 stars, first you need to make sure that the field is hidden from the frontend form. It means that users cannot see the field when they open the form to fill out, like this:



Are you satisfied with our delivery system? *

☐ Yes

☐ Partly

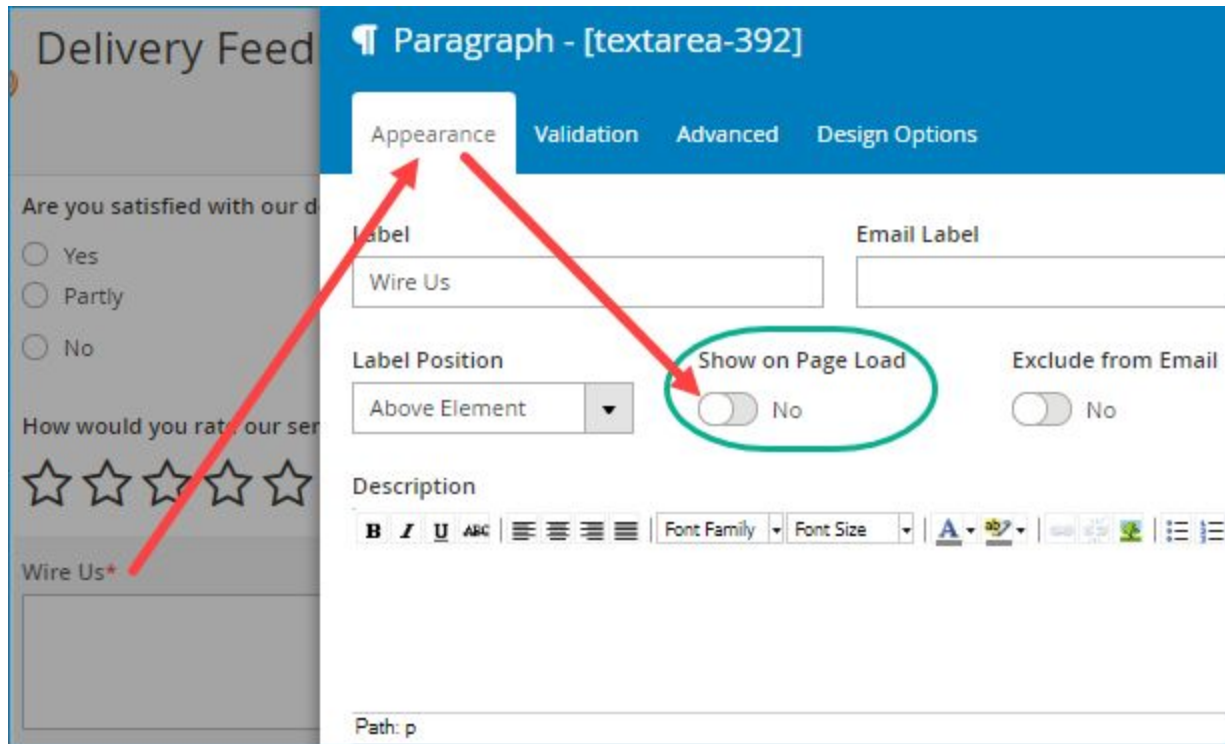
☐ No

How would you rate our service? *

★ ★ ★ ★ ★

Submit

- To do that, open the **Form Builder** tab. Click on the “Wire Us” field to open its settings. In the **Appearance** tab, you will see the toggle button “Show on Page Load”. Turn off the button to hide the field from the frontend form.

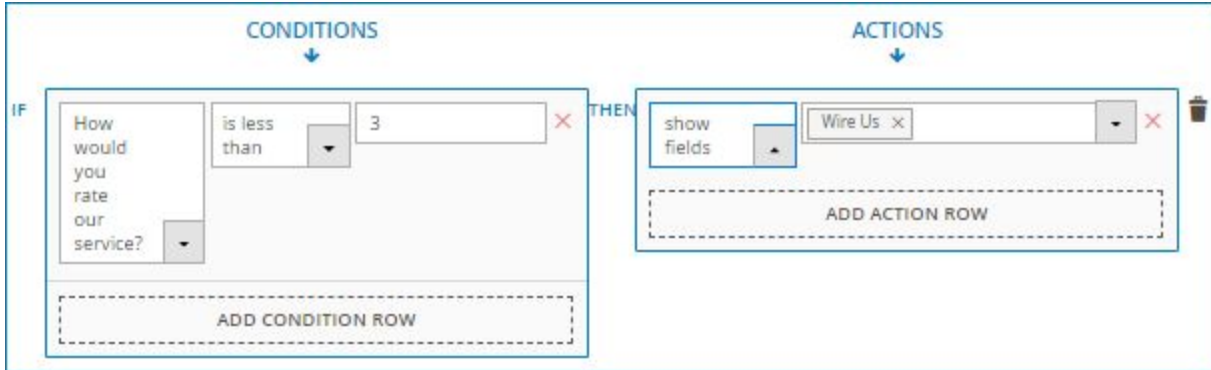


After saving, you will see the hidden icon on the top right corner of the field:



+ Step 2: Configure the conditional logic

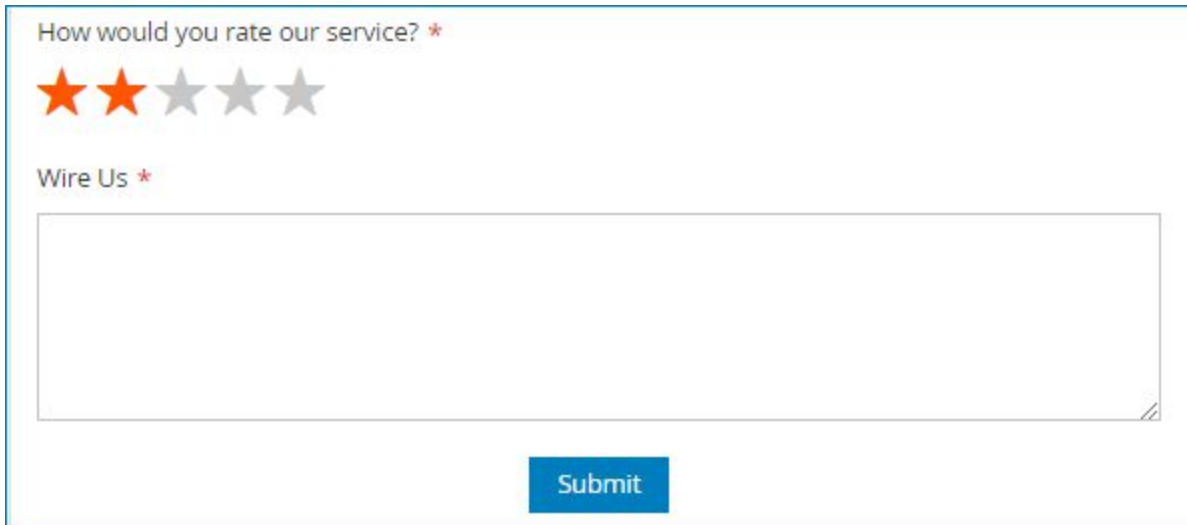
Go to **Plugins > Conditional Form Fields**. Set the conditional logic like this:



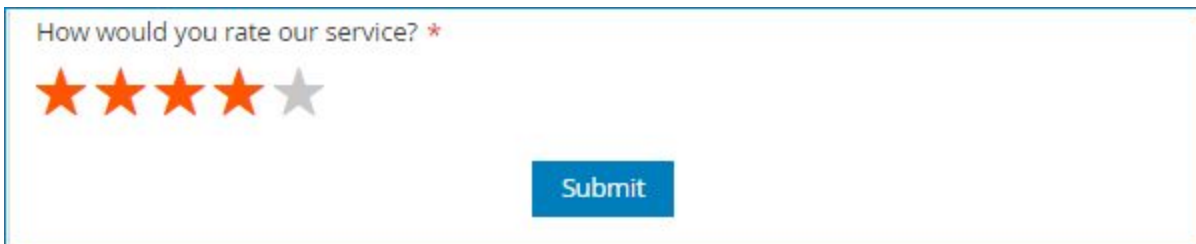
Remember to click **Save** button on the top right corner of the screen after finishing.

- Now, you've successfully set a conditional logic. Let's have a look at the frontend.

+ If customers select 1 or 2 stars, the "Wire Us" field will appear like this:

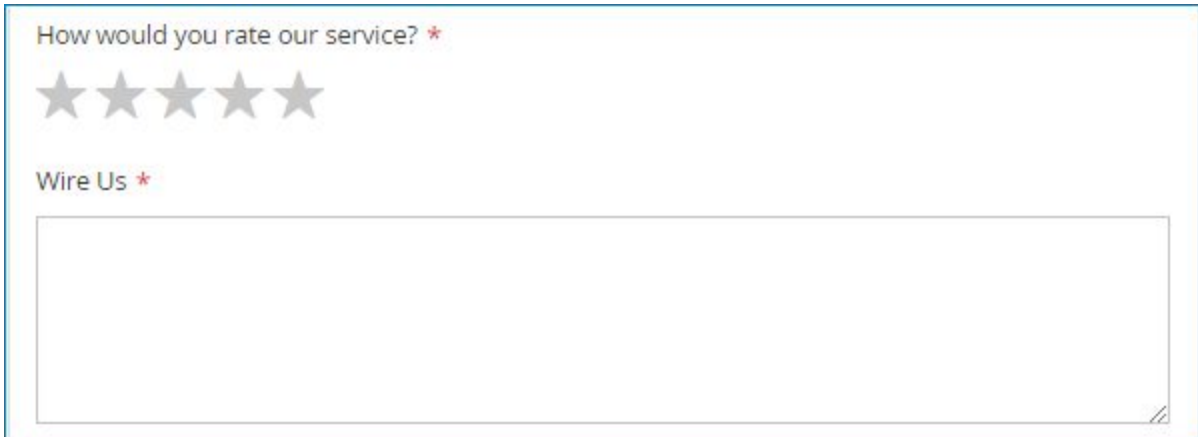


+ If customers rate 3 or more than 3 stars, the "Wire Us" field will not show up:



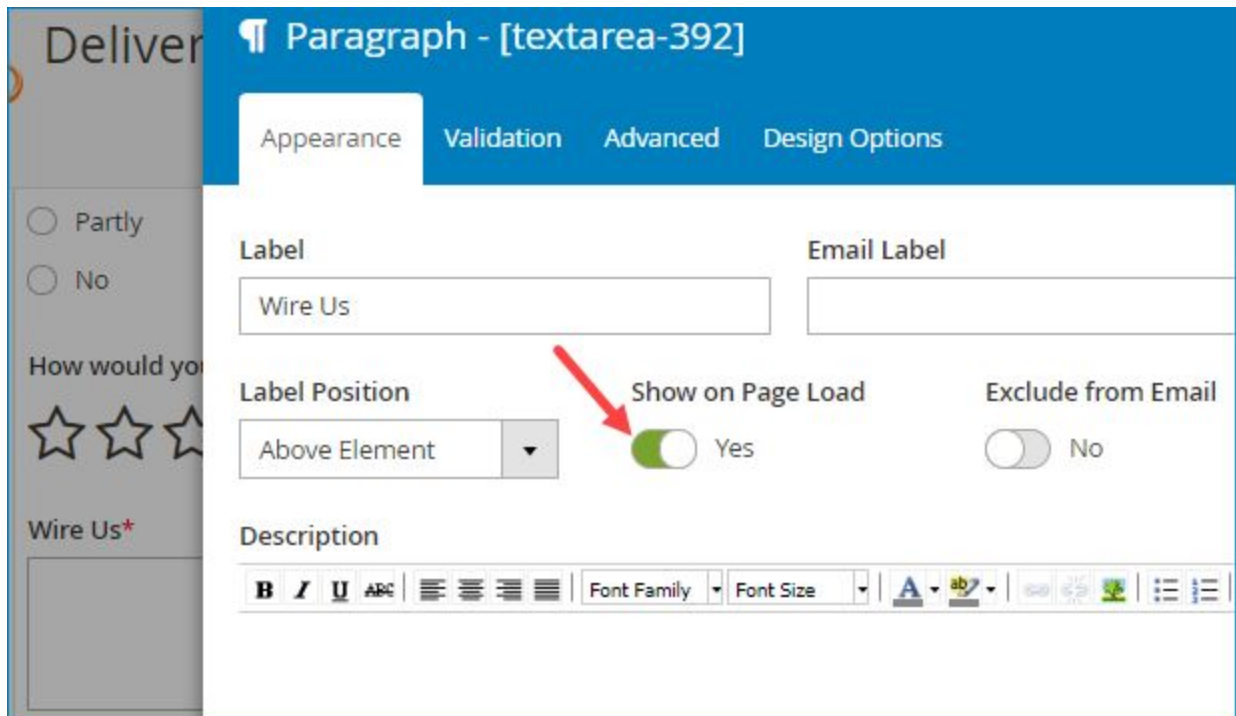
2. Hide fields

- We'll also take the delivery feedback form as an example. But the conditional logic here is that if customers select more than 2 stars, the field "Wire Us" will be hidden.
- In this case, you don't need to hide the field from the frontend form. Customers can still see it when opening the form to fill out, like this:



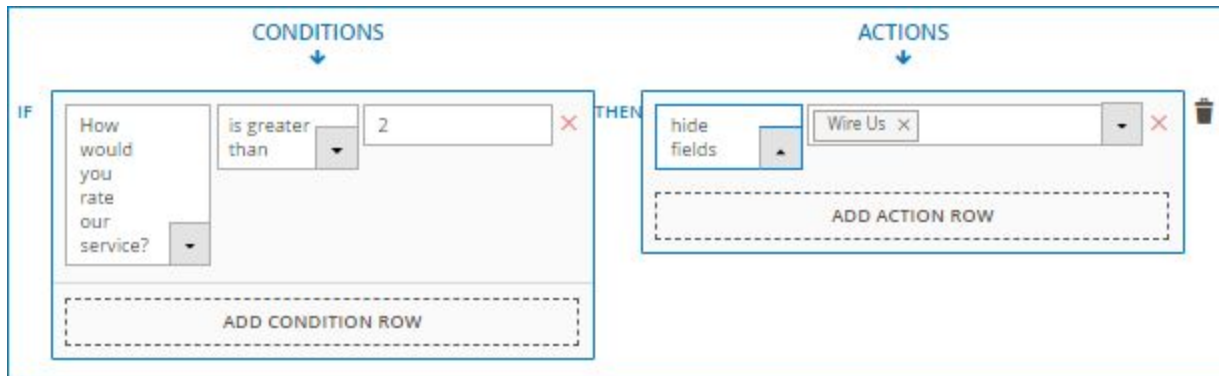
A screenshot of a feedback form. At the top, it says "How would you rate our service? *" followed by five stars. Below the stars is a text input field labeled "Wire Us *".

- So make sure the toggle button "Show on Page Load" is turned on like this:



A screenshot of the Magezon editor interface. The top bar shows "Paragraph - [textarea-392]" with tabs for "Appearance", "Validation", "Advanced", and "Design Options". The "Appearance" tab is active. It shows a "Label" field with the text "Wire Us" and an "Email Label" field. Below these is a "Label Position" dropdown set to "Above Element". A red arrow points to the "Show on Page Load" toggle, which is turned on (green). To the right is an "Exclude from Email" toggle, which is turned off (grey). At the bottom is a "Description" field with a rich text editor toolbar.

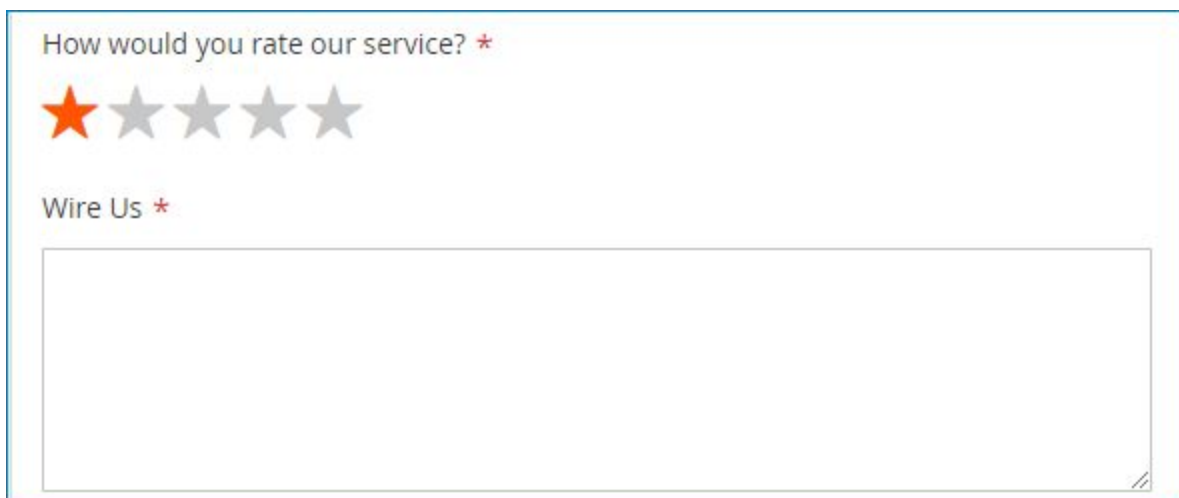
- After that, go to **Plugins > Conditional Form Fields**. Set the conditional logic like this:



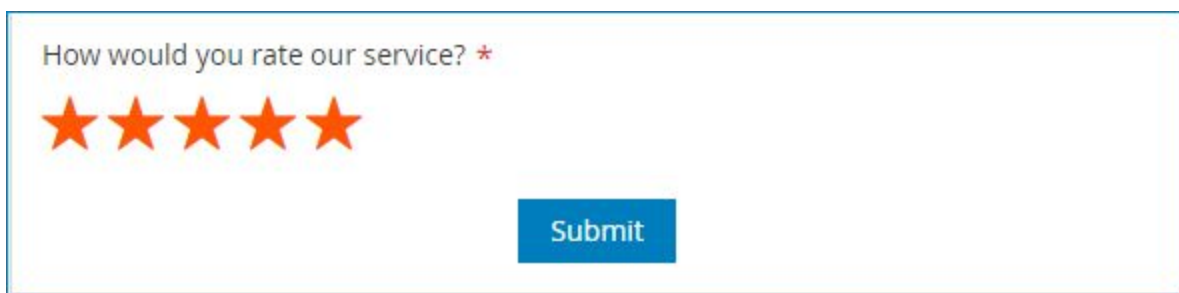
Remember to click **Save button** on the upper right corner of the screen after finishing.

- Now let's look at the frontend:

- + If customers select 1 of 2 stars, the "Wire Us" field will not disappear from the form:



- + If customers select more than 2 stars, the field will be hidden:



3. Send email to

Let's look at the form below (click [here](#) to have a clearer view)

Contact Us

Fields with * are required.

What would you like to enquire about? *

- ☐ Sales and Leasing
- ☐ Service and Maintenance
- ☐ Equipment Rental Solutions
- ☐ Integrated Systems
- ☐ Technical Support
- ☐ General Enquiry

First Name *

Last Name *

Email Address *

Company *

Phone *

Postcode *

State *


Country *

Add your message *

100 of 100 Character(s) left

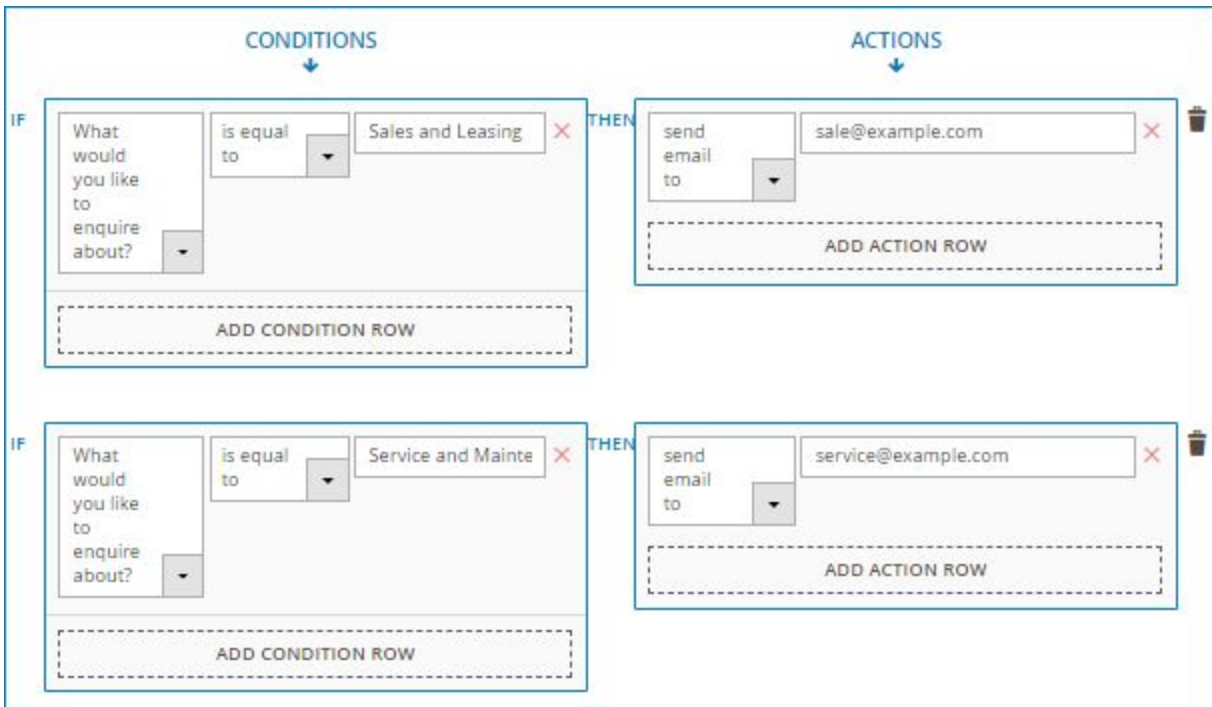
Are you a robot?

☐ I'm not a robot


reCAPTCHA
[Privacy](#) - [Terms](#)

In submitting this information you acknowledge that you have read and agree with our [Terms and Conditions](#) and [Privacy Policy](#).

- In the field in the red rectangle, if customers select **Sales and Leasing**, we want to send an email to “sale@example.com”. If customers select **Service and Maintenance**, we want to notify “service@example.com”.
- So you need to add 2 logics like this (click [here](#) to see these logic in the backend):



The diagram illustrates two conditional logic rules. Each rule consists of a 'CONDITIONS' section and an 'ACTIONS' section.

Rule 1:

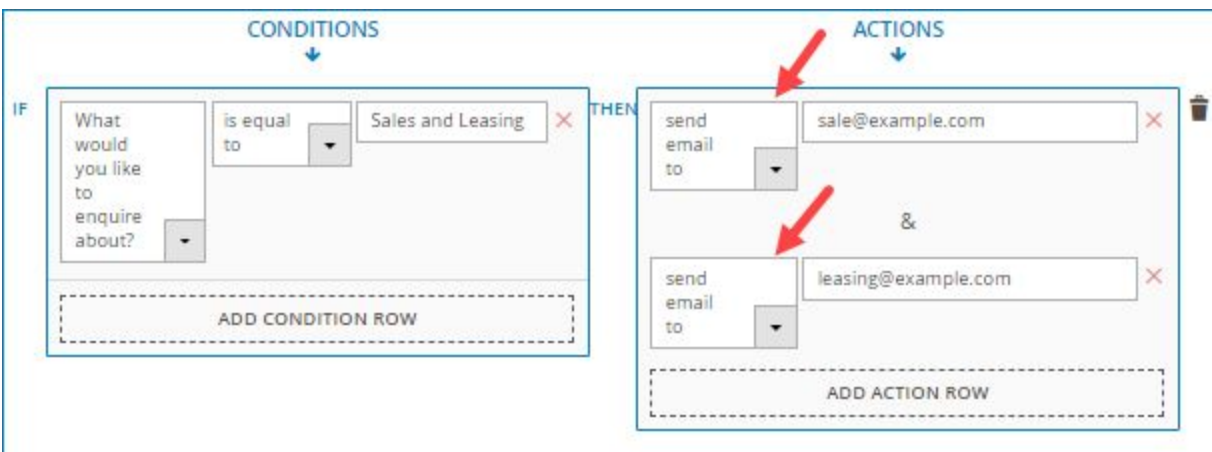
- CONDITIONS:** IF 'What would you like to enquire about?' is equal to 'Sales and Leasing'.
- ACTIONS:** THEN 'send email to' 'sale@example.com'.

Rule 2:

- CONDITIONS:** IF 'What would you like to enquire about?' is equal to 'Service and Maintenance'.
- ACTIONS:** THEN 'send email to' 'service@example.com'.

Both rules include 'ADD CONDITION ROW' and 'ADD ACTION ROW' buttons.

- In each logic, you can add only one email. If you want to add more emails, you need to add more actions, like this:



The diagram illustrates a conditional logic rule with multiple actions. The condition is 'What would you like to enquire about?' is equal to 'Sales and Leasing'.

ACTIONS: THEN 'send email to' 'sale@example.com' and 'send email to' 'leasing@example.com'.

Red arrows point to the email fields in the actions section, indicating that multiple emails can be added to the same logic.

4. Redirect to

- Example:

In a signup form, there is a field named “Newsletter” with “Yes” and “No” radio buttons. If a customer selects “Yes” to receive newsletters from your website, he/she will be redirected to page **<http://example.com/newsletter-subscription-thank-you>** after submitting the form. If “No” is selected, the customer will land on page **<http://example.com/thank-you>** after form submission.

- The conditional logic will look like this:



The screenshot displays a configuration interface for conditional logic, divided into two main sections: "CONDITIONS" and "ACTIONS".

CONDITIONS:

- Row 1:** "IF" condition. The field "Newsletter" is selected, followed by "is equal to" and the value "Yes". A red "X" icon is visible next to the value field.
- Row 2:** "IF" condition. The field "Newsletter" is selected, followed by "is equal to" and the value "No". A red "X" icon is visible next to the value field.

ACTIONS:

- Row 1:** "THEN" action. The action is "redirect to" followed by the URL "http://example.com/newsletter-sut". A red "X" icon is visible next to the URL field.
- Row 2:** "THEN" action. The action is "redirect to" followed by the URL "http://example.com/thank-you". A red "X" icon is visible next to the URL field.

Below each condition and action row, there is a dashed box labeled "ADD CONDITION ROW" and "ADD ACTION ROW" respectively. A trash icon is located to the right of each action row.

Note: Let's look at the following case. In a contact form, there is a field asking customers about what aspects they would like to enquire about. And customers can choose multiple aspects. In the backend we have conditional logics as follows:

CONDITIONS		ACTIONS	
IF	<div>What would you like to enquire about? <input type="text" value="is equal to"/> Sales and Leasing <input type="button" value="X"/></div> <div>ADD CONDITION ROW</div>	THEN	<div>redirect to <input type="text" value="http://example.com/sale-leasing"/> <input type="button" value="X"/></div> <div>ADD ACTION ROW</div>
IF	<div>What would you like to enquire about? <input type="text" value="is equal to"/> Service and Mainten <input type="button" value="X"/></div> <div>ADD CONDITION ROW</div>	THEN	<div>redirect to <input type="text" value="http://example.com/service-mainten"/> <input type="button" value="X"/></div> <div>ADD ACTION ROW</div>


Because customers can choose multiple aspects, so if they choose both “Sale and Leasing” and “Service and Maintenance”, what would they be redirected to after form submission? The answer is that they will navigate to the page in the first conditional logic. In this example, it is “<http://example.com/sale-leasing>”.

5. Set value of

- Example:

- + Your company is doing a promotion in which customers will get a 10% discount if they buy more than 10 T-shirts.
- + In an online product purchase form, if customers fill the “Type” field with “T-shirt” and the “Quantity” field with a number greater than 10, then the “Discount” field will be automatically filled with “10%”.

- The logic will look like this:



The screenshot displays the 'Smart Conditional Logic' configuration interface. It is divided into two main sections: 'CONDITIONS' and 'ACTIONS'.

CONDITIONS: This section is labeled 'IF' and contains two conditions connected by an 'And' operator. The first condition is 'Type' is equal to 'T-shirt'. The second condition is 'Quantity' is greater than '10'. Below the conditions is a dashed box labeled 'ADD CONDITION ROW'.

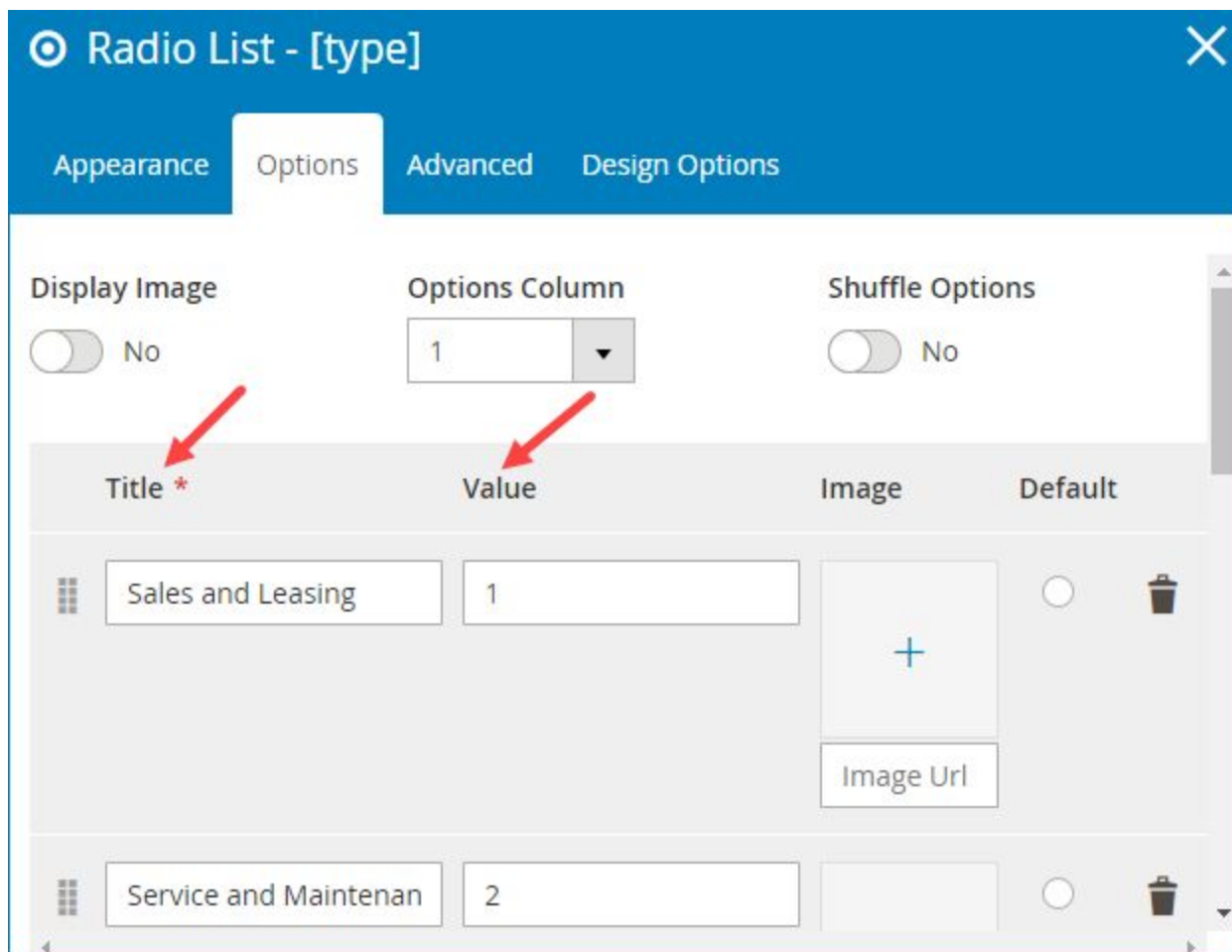
ACTIONS: This section is labeled 'THEN' and contains one action: 'set value of' 'Discount' to '10%'. Below the action is a dashed box labeled 'ADD ACTION ROW'.

V) Conditional Logic with Special Fields

1. Multiple Choice fields

With multiple choice fields including Select, Multiple Select, Checkbox List and Radio List, you can set a value for each option and the value is separate from the title. Customers can only see the title on the frontend. When setting conditional logic for these fields, you would use the value instead of the title.

For example, here is the configuration of a radio list field labelled “What would you like to enquire about?” in the backend:




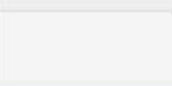
Radio List - [type]

Appearance Options Advanced Design Options

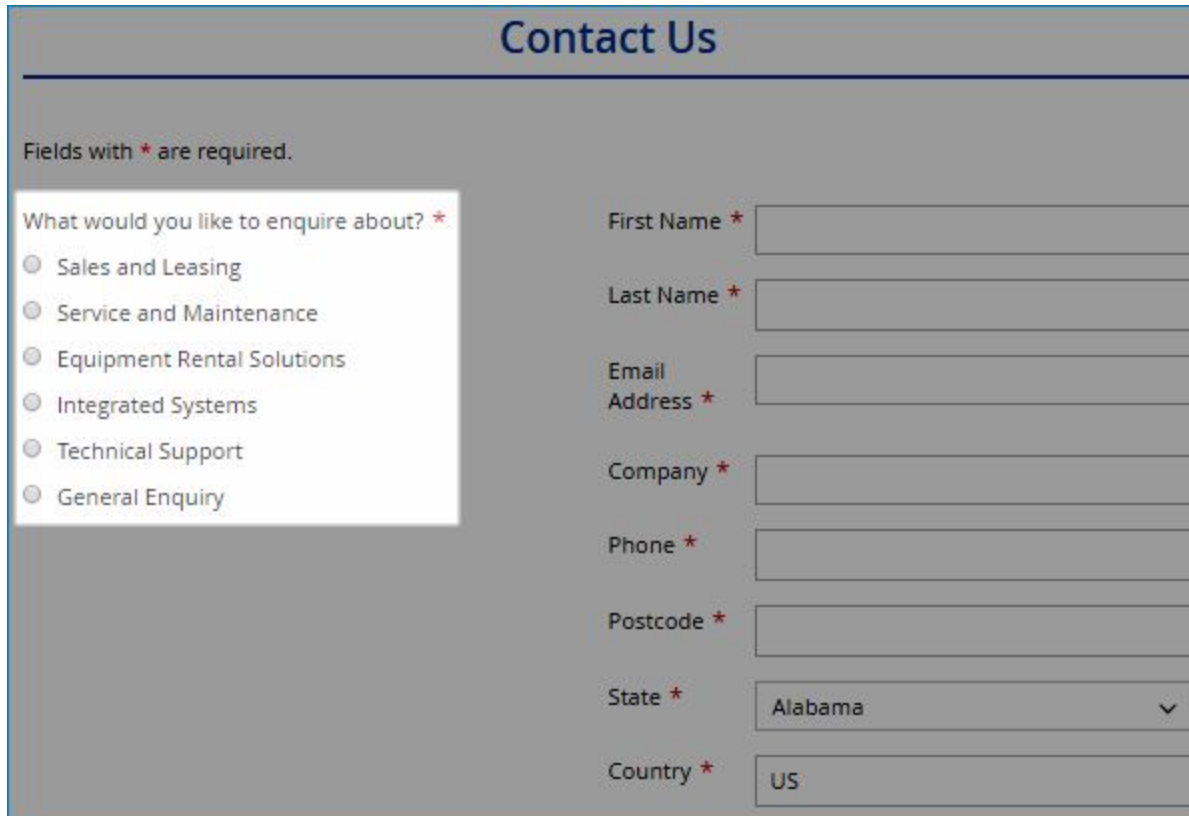
Display Image ☐ No

Options Column 1

Shuffle Options ☐ No

Title *	Value	Image	Default
Sales and Leasing	1		<input type="radio"/>
Service and Maintenance	2		<input type="radio"/>

Each title has a value (in the above image, we set “1” for “Sale and Leasing” title, “2” for “Service and Maintenance” title). Frontend users can only see the title, like this:



Contact Us

Fields with * are required.

What would you like to enquire about? *

- ☐ Sales and Leasing
- ☐ Service and Maintenance
- ☐ Equipment Rental Solutions
- ☐ Integrated Systems
- ☐ Technical Support
- ☐ General Enquiry

First Name *

Last Name *

Email Address *

Company *

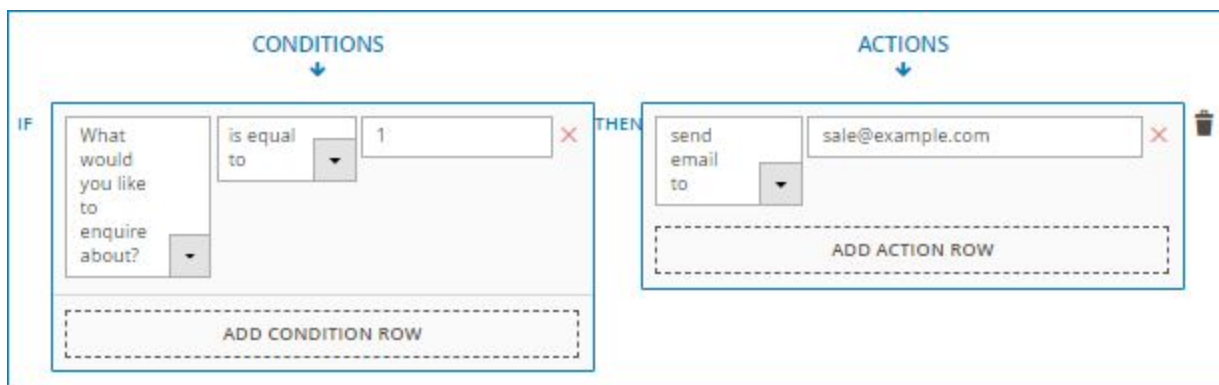
Phone *

Postcode *

State *

Country *

We want to send email to **sale@example.com** if customers select “Sale and Leasing”. The logic will look like this:



2. Subscribe field

- “Subscribe” field is actually a single checkbox used for newsletter subscription. This is how it looks on the frontend:

Subscribe

☒ Subscribe to our newsletter

- When setting up conditional logic for this kind of field, you would use “0” and “1” (“1” for ticked checkbox and “0” for non-ticked checkbox) or “Yes” and “No” (“Yes” for ticked checkbox and “No” for non-ticked checkbox).

- Here are examples of conditional logic for this kind of field:

+ Use “0” and “1”:

CONDITIONS		ACTIONS	
IF	<div>Subscribe <input type="text" value="is equal to"/> 1</div>	THEN	<div>redirect to <input type="text" value="http://example.com/newsletter-subc"/></div>
ADD CONDITION ROW		ADD ACTION ROW	
IF	<div>Subscribe <input type="text" value="is equal to"/> 0</div>	THEN	<div>redirect to <input type="text" value="http://example.com/thank-you"/></div>
ADD CONDITION ROW		ADD ACTION ROW	

In the above image, the first logic is: “IF **Subscribe** is equal to **1** THEN redirect to **http://example.com/newsletter-subscription-thank-you**”. It means that if customers tick the “Subscribe” checkbox, they will be redirected to page “http://example.com/newsletter-subscription-thank-you” after form submission.

The second logic is “IF **Subscribe** is equal to **0** THEN redirect to **<http://example.com/thank-you>**”. It means that if customers do not tick the “Subscribe” checkbox, they will be redirected to page “<http://example.com/thank-you>” after form submission.

- + Use “Yes” and “No”: it is similar to using “0” and “1” value. The logic will look like this:



The image shows a configuration interface for Smart Conditional Logic, divided into two main sections: **CONDITIONS** and **ACTIONS**.

CONDITIONS:

- Rule 1: IF **Subscribe** is equal to **Yes**. A red arrow points to the **Yes** value.
- Rule 2: IF **Subscribe** is equal to **No**. A red arrow points to the **No** value.

ACTIONS:

- Rule 1: redirect to **<http://example.com/newsletter-sut>**.
- Rule 2: redirect to **<http://example.com/thank-you>**.

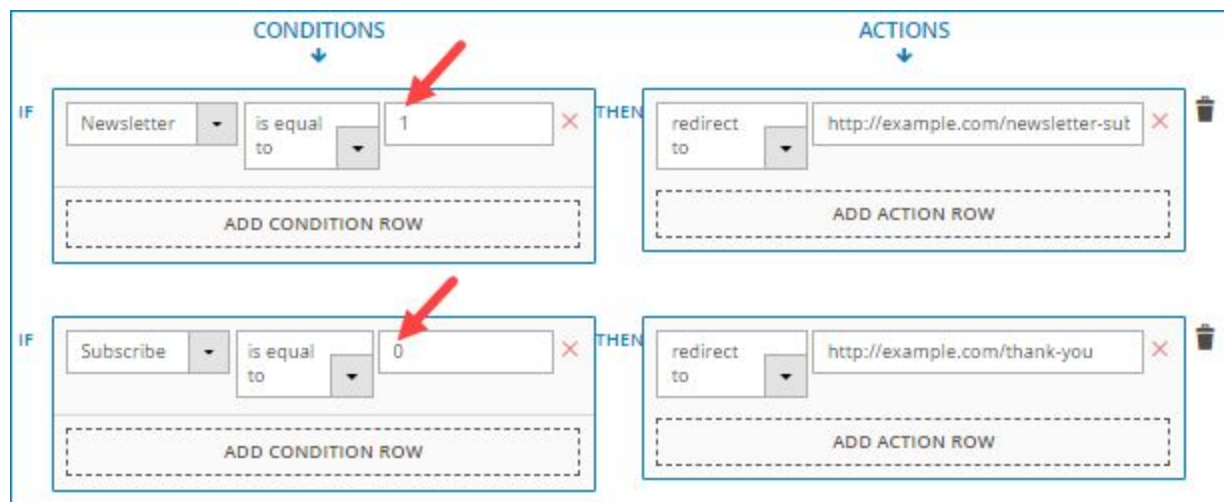
Each rule has an **ADD CONDITION ROW** and **ADD ACTION ROW** button below it. The interface also includes a trash icon for deleting rules.

3. Toggle field

- This is how the field looks on frontend:



- Similar to “Subscribe” field, when using conditional logic for this kind of field, you would use either “0” and “1” (“1” for turned-on button and “0” for turned-off button) or “Yes” and “No” (“Yes” for turned-on button and “No” for turned-off button). The logic will be:




Or...



4. Single Checkbox field

- This field will look like this on frontend:

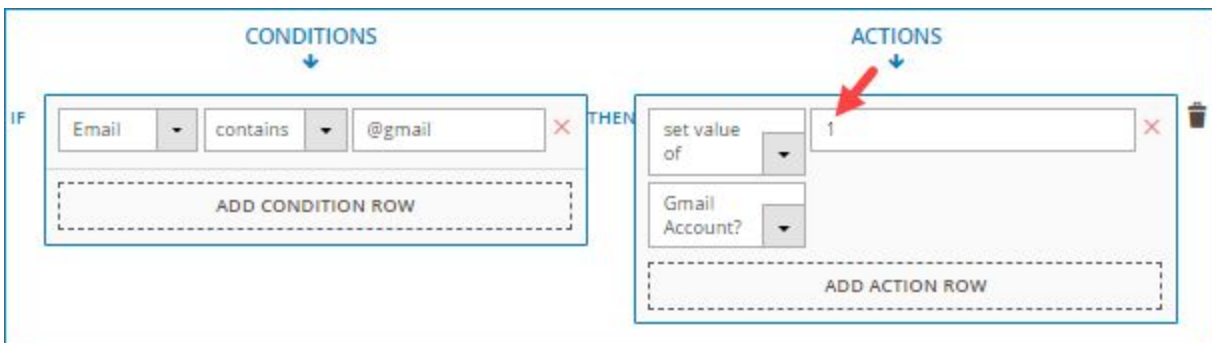


Email

Gmail Account? ☒

- To make this kind of field conditional, you would use either “0” and “1” (“1” for ticked checkbox and “0” for non-ticked checkbox) or “Yes” and “No” (“Yes” for ticked checkbox and “No” for non-ticked checkbox).

- Let’s look at the logic using “0” and “1” value:



CONDITIONS

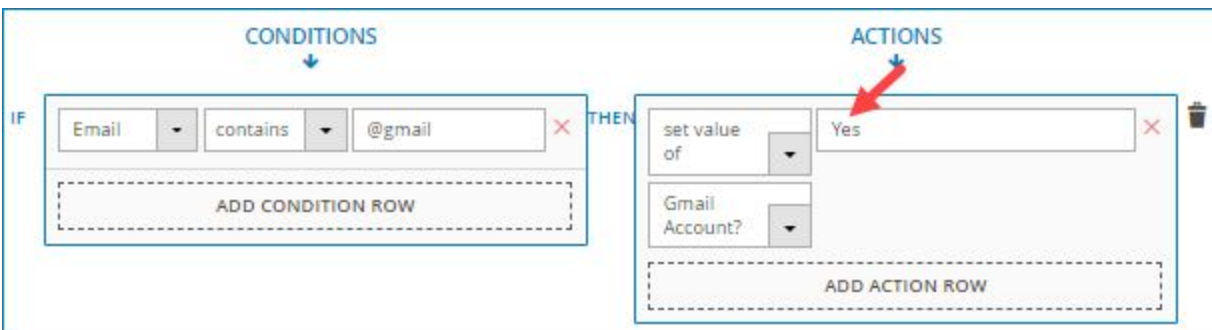
IF contains THEN

ACTIONS

set value of Gmail Account?

The logic here is: if the email that customers fill in the “Email” field contains “@gmail”, then we will automatically tick the “Gmail Account?” field.

- Or you can set this logic using “Yes” and “No”:



CONDITIONS

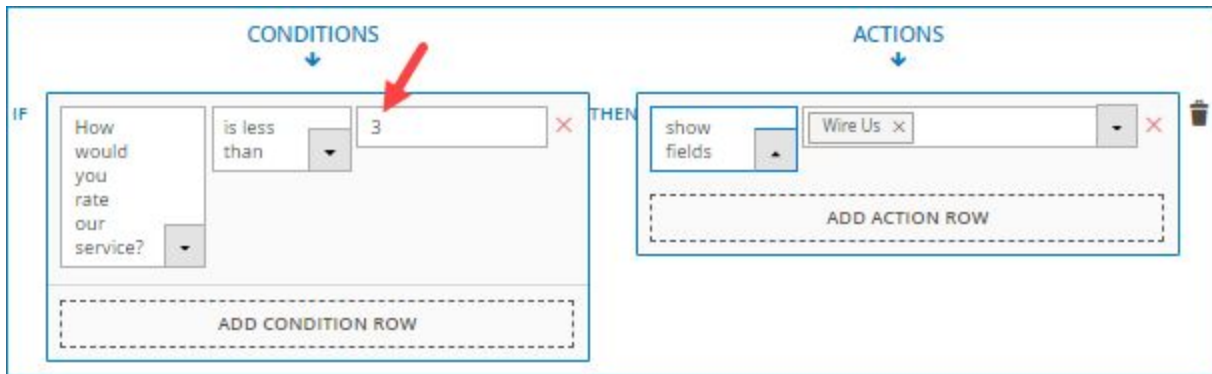
IF contains THEN

ACTIONS

set value of Gmail Account?

5. Star Ratings field

- The value you use in conditional logic for this kind of field will be a number, like this:



The screenshot displays the 'Smart Conditional Logic' configuration interface, divided into 'CONDITIONS' and 'ACTIONS' sections.

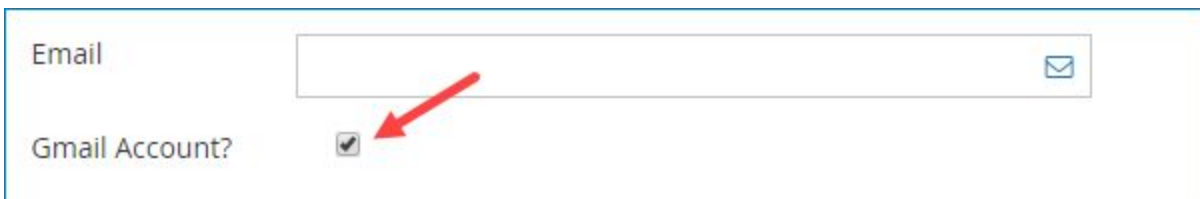
CONDITIONS: The 'IF' section shows a dropdown menu with 'How would you rate our service?' selected. The operator is 'is less than', and the value '3' is entered in the adjacent text box. A red arrow points to the '3'. Below the condition row is a dashed box labeled 'ADD CONDITION ROW'.

ACTIONS: The 'THEN' section shows a dropdown menu with 'show fields' selected. The action 'Wire Us' is chosen from the adjacent list. Below the action row is a dashed box labeled 'ADD ACTION ROW'.

6. Fields with no label

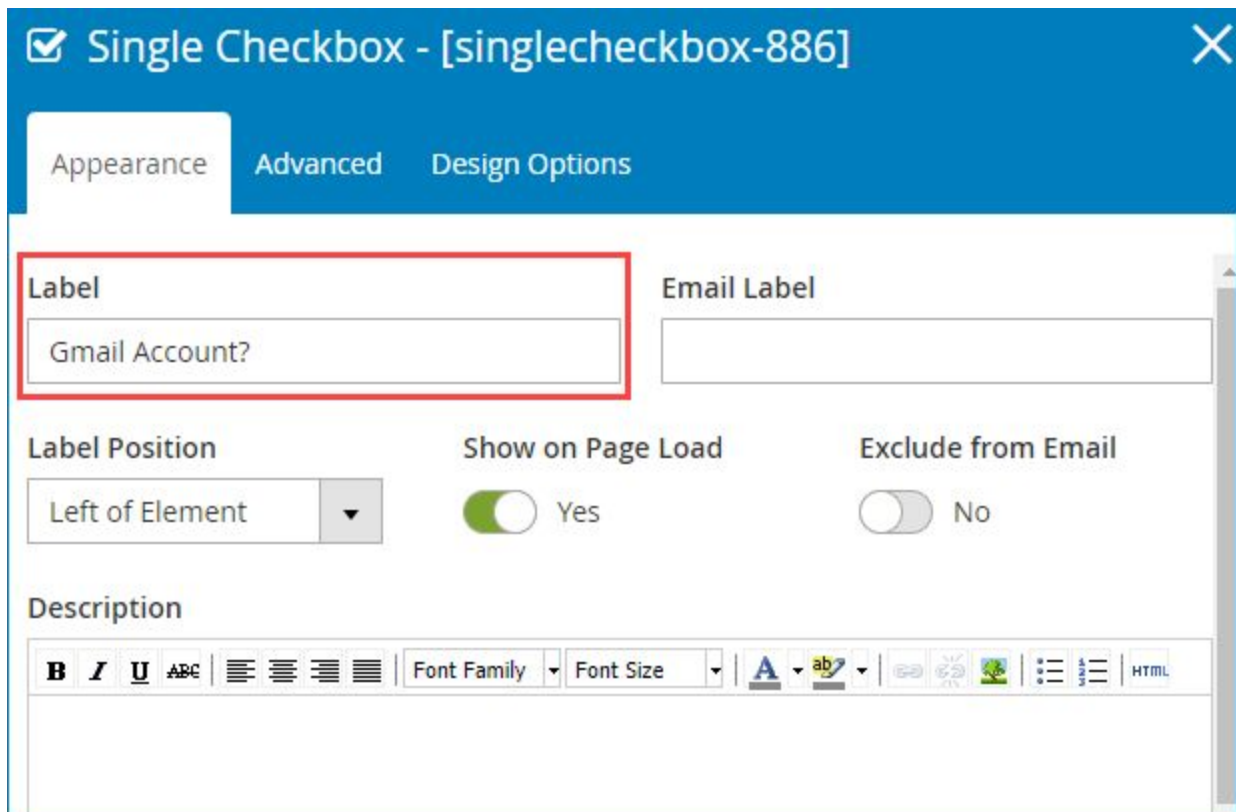
As we mentioned above, when you want to choose a field to make conditional, you will select from a drop-down menu. The fields are listed in the menu by label that you decide in their settings. But for the fields that have no label, what is displayed in the drop-down menu is their default names.

Let's look at this example:



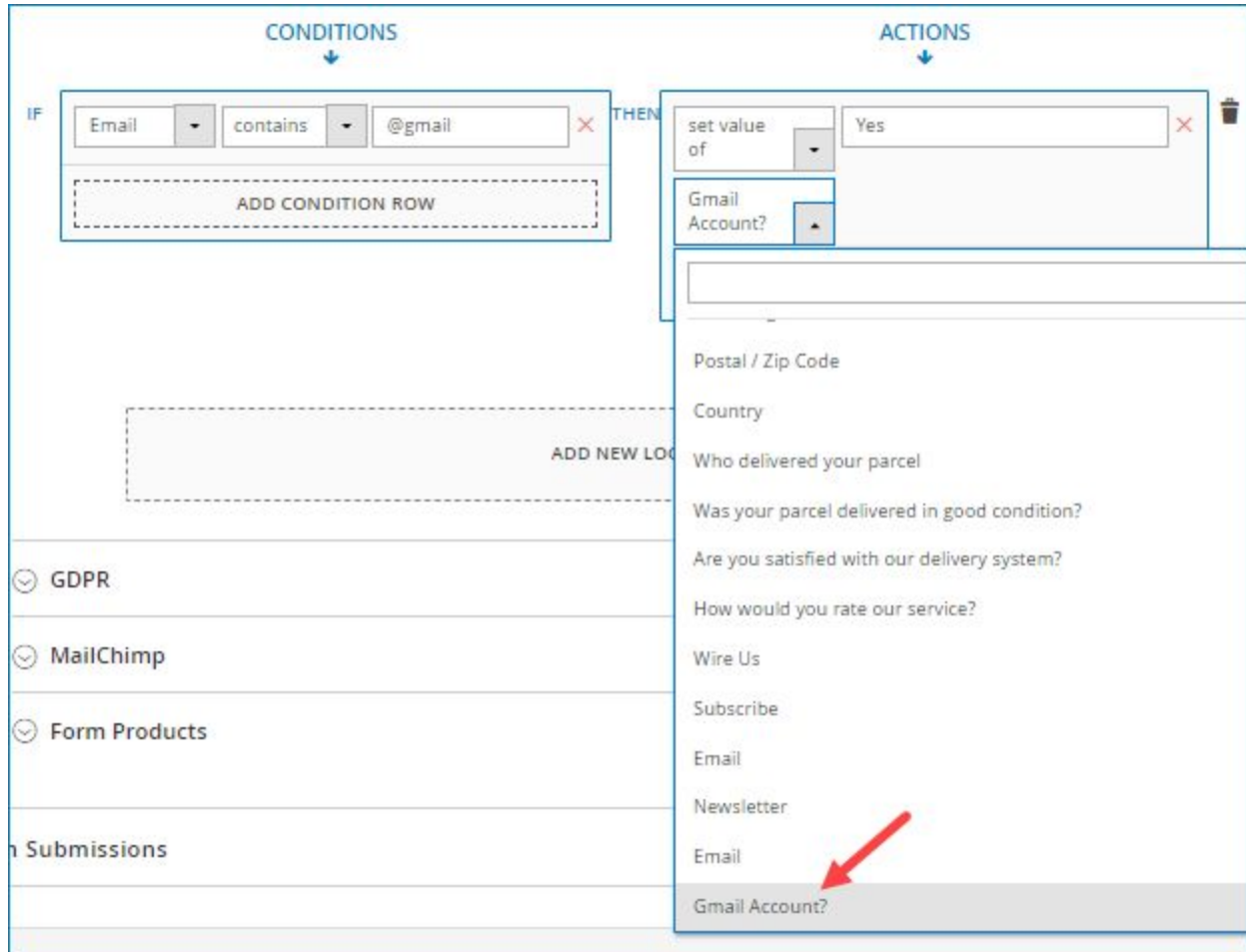
The image shows a form with two fields. The first field is labeled "Email" and is a text input box with an envelope icon on the right. The second field is labeled "Gmail Account?" and is a checkbox. A red arrow points to the checkbox.

In the above image, “Gmail Account?” is a single checkbox field. The settings of this field in the backend look like this:



The image shows the settings window for a "Single Checkbox" field. The window has a blue header with the title "Single Checkbox - [singlecheckbox-886]" and a close button. Below the header are three tabs: "Appearance", "Advanced", and "Design Options". The "Appearance" tab is selected. In the "Appearance" tab, there are two input fields: "Label" and "Email Label". The "Label" field is highlighted with a red box and contains the text "Gmail Account?". Below these fields are three settings: "Label Position" (a dropdown menu set to "Left of Element"), "Show on Page Load" (a toggle switch set to "Yes"), and "Exclude from Email" (a toggle switch set to "No"). At the bottom of the window is a "Description" section with a rich text editor toolbar and a text area.

As you can see in the image, we enter the **Label** field with “Gmail Account?”. When you set a logic for this field, the “Gmail Account?” label will appear in the drop-down menu like this:



The screenshot displays the Smart Conditional Logic configuration interface, divided into two main sections: **CONDITIONS** and **ACTIONS**.

CONDITIONS:

- IF:** A dropdown menu is set to "Email".
- Operator:** A dropdown menu is set to "contains".
- Value:** A text input field contains "@gmail".
- Buttons:** A red "X" button to delete the condition and a dashed box labeled "ADD CONDITION ROW" to add more conditions.

ACTIONS:

- THEN:** A dropdown menu is set to "set value of".
- Value:** A text input field contains "Yes".
- Buttons:** A red "X" button to delete the action and a trash icon.

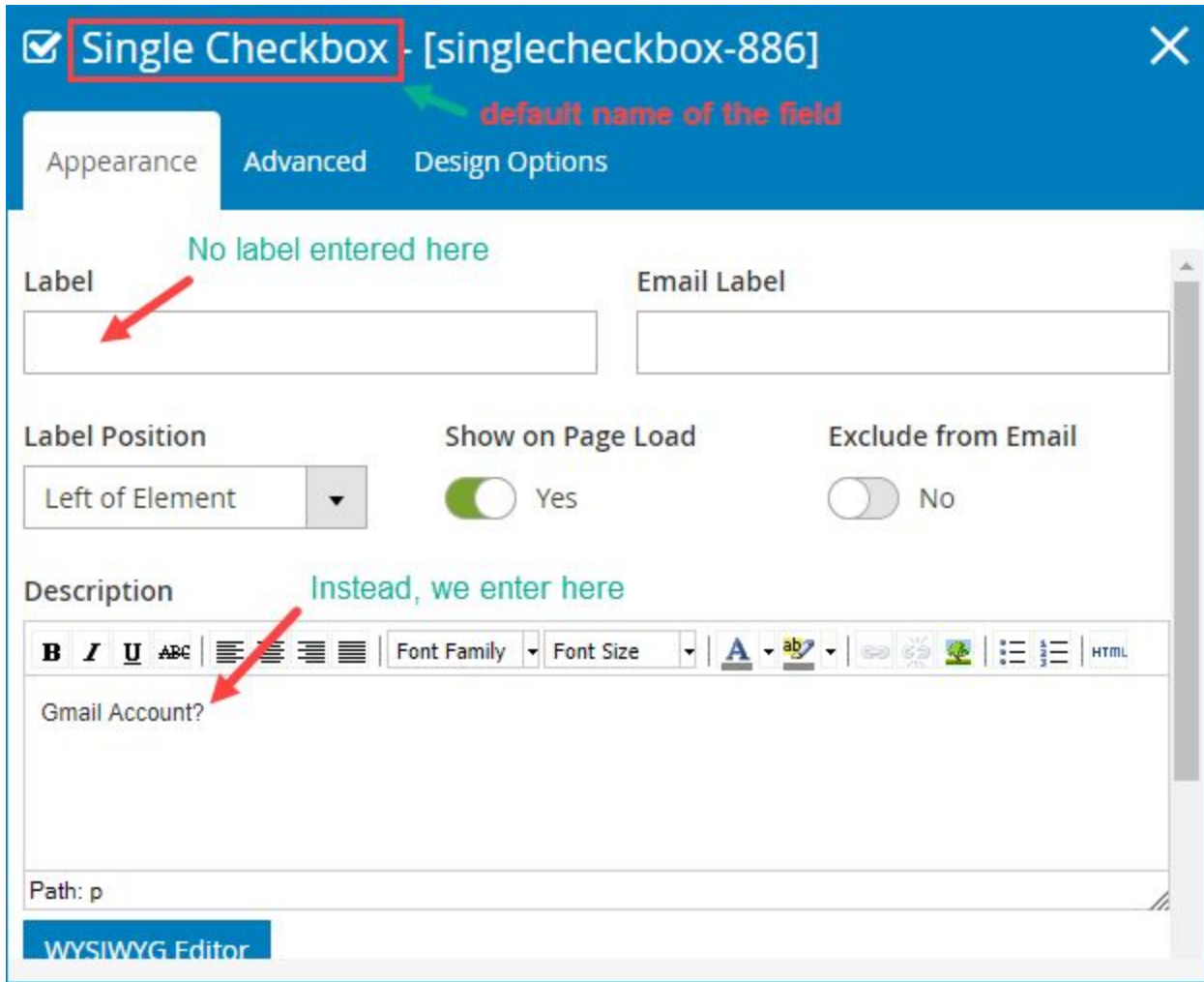
Field Selection:

- A dropdown menu is open, showing a list of fields: "Postal / Zip Code", "Country", "Who delivered your parcel", "Was your parcel delivered in good condition?", "Are you satisfied with our delivery system?", "How would you rate our service?", "Wire Us", "Subscribe", "Email", "Newsletter", "Email", and "Gmail Account?".
- A red arrow points to the "Gmail Account?" field at the bottom of the list.

Other Elements:

- A dashed box labeled "ADD NEW LOGIC" is located below the conditions section.
- A list of checkboxes is visible on the left side: "GDPR", "MailChimp", and "Form Products".
- A section labeled "Submissions" is partially visible at the bottom left.

However, if we do not enter the label for this field, like this...



...what will be displayed in the drop-down menu? It is the default name of this field that you can see in the red rectangle in the above image (that is “Single Checkbox”). The logic will be like this:

CONDITIONS

IF

Email

contains

@gmail

×

THEN

set value of

Yes

×

Single

Checkbox

▲

ADD CONDITION ROW

ADD NEW LOGIC

GDPR

MailChimp

Form Products

Submissions

Postal / Zip Code

Country

Who delivered your parcel

Was your parcel delivered in good condition?

Are you satisfied with our delivery system?

How would you rate our service?

Wire Us

Subscribe

Email

Newsletter

Email

Single Checkbox

VI) Support

If you have any questions or need any support, feel free to contact us via following ways.

We will get back to you within 24 hours since you submit your support request.

- Fill out [Contact Us](#) form and submit to us.
- Email us at support@magezon.com.
- Submit a [ticket](#).
- Contact us through [Skype](#): support@magezon.com.
- Contact us on live chat: support@magezon.com.

